

# EASTEX ENVIRONMENTAL LABORATORY, INC.

ESTABLISHED 1986

## CELEBRATES 20 YEARS OF SERVICE!

### MEET OUR STAFF

**President & Manager:** Pam Hickman  
**Technical Director:** James Johnson  
**Office Manager:** Susan Daniels  
**Finance Mgr./Payroll:** Helen Phillips  
**Secretary:** Anderia Freed  
**Customer Service & Special Projects:** Mark Bourgeois  
**Special Projects:** Rocky Sewell  
**Lab & Field Supervisor:** Chris Wirzberg  
**Asst. Lab Supervisor:** Deborah Burkhalter  
**Asst. Route Supervisor:** LaDonna Faircloth  
**QA/QC:** Daniel Bowen  
**AA Lab:** Michelle Hefflin  
**Sample Custodian:** Kay Cunningham  
**Assistant Sample Custodian:** Emily Tyson  
**Equipment Specialist:** Billy Grace  
**Drinking Water Lab & Technical Director:** Kathy Pifer  
**Field /Lab Technicians:** David Bates, Deborah Burkhalter, Becky Doucet., Leslie Hudson, Wendy Kelley, Kipp Neuman, Robert Stanton, Emily Tyson, Dale Landrum, Steven Pifer & Chris Wirzberg  
**Data Entry:** Sheena Cranford

**Office Assistant:** Candace Lowrance  
**Maintenance:** Floyd Martin

### STORM WATER SAMPLING AND GOOD HOUSEKEEPING

Many of the utility districts have storm water permits at one place or another. These permits are submitted by TCEQ and have certain tests that must be run in the event of rainfall discharge from permitted sites. One way to help keep your site in compliance is "Good Housekeeping". This involves keeping chemicals and other contaminants stored properly. For instance you would not want to store your waste oil drums, fuel containers or maintenance equipment where rain-water discharge could come in contact with such substances. So practicing "Good Housekeeping" at your storm water permitted facility can go a long way towards keeping all your sites in compliance. If you have any questions about storm water permits or sampling, please contact Mark Bourgeois.



### DID YOU KNOW?

Eastex Environmental Laboratory performs a wide variety of tests and analytical methods for compliance and non-compliance sites. The labs typical turn around time, from sample collection to reporting, is seven to ten working days. This turn around time is largely driven by the method requirements to perform the test plus the time needed by supervisory personnel to verify the data using the appropriate quality checks. While rush analyses are available for an additional fee, please keep in mind that we cannot shortcut the proper quality control checks. Proper planning and communication with the laboratory personnel can help ensure data is handled properly and may help avoid additional rush charges.

### TCLP

**If you have had a new permit issued, you may need a new TCLP analysis on file. Let us know!**

*The most perfect technique is that which is not noticed at all!*  
Pablo Casals

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### LIMS UPDATE

We want to thank those of you who have helped us with valuable feedback regarding our new Laboratory Information Management System. We continually strive to develop the program with your needs in mind. Currently, we are working on a system that will alert us when results for a site are over the average limit so we may immediately contact you with this information. This works by highlighting the result in a bright color for our data entry technician. In order for this to work on your site, we need a copy of your DMR forms showing all your limits. Please send this to us by fax or e-mail. You can also phone these limits in to Kathy Pifer our Data Mgt. Technical Director. Thanks again for your help and we will keep you updated on the new developments of the LIMS and how you can help us serve you better.

*Thank You*

**DMR'S ONLINE**

If you would like Eastex Environmental Laboratory to complete your DMR'S online, please contact Pam Hickman at 1-800-525-0508



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Web-site:  
www.eastexlabs.com